

A large, artistic water splash graphic in shades of blue and white, centered on the page. The splash consists of a central column of water falling into a pool, creating concentric ripples and a crown-like shape at the point of impact. The background is a light, hazy blue.

# IMPACT

Community Action

*Serving Columbus and Franklin County*

2015 ANNUAL REPORT

Our mission is to reduce poverty by providing hope-inspiring help and real opportunities for self-sufficiency.

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[www.impactca.org](http://www.impactca.org)

**IMPACT**  
Community Action

700 Bryden Road | Columbus, Ohio 43215

614.252.2799 | [communications@impactca.org](mailto:communications@impactca.org)



## Executive Leadership

- Robert “Bo” Chilton  
Chief Executive Officer
- Anita Maldonado, Ph.D.  
Chief Operating Officer
- Sue E. Petersen, CPA, CGMA  
Chief Financial Officer

### Senior Staff

- Tyrome Alexander  
Director of Human Resources
- Latisha Chastang, CPFC  
Director of Planning and Research
- McLain Davis, Jr.  
Operations Manager, Energy Efficiency
- Annette Hudson  
Director of Emergency Assistance
- Amber J. Scott, CPRW  
Director of Empowerment Services
- Marsha Strong  
Executive Administrator
- Robert Thoroughman  
Senior Accountant
- LaRon Turner  
Security Supervisor
- Kenneth L. Wright, PMP  
Director of Community Outreach and Engagement

## Portfolio of Services

### Community Outreach and Engagement

- IMPACT Advocates Program
- Mobile Medical Unit
- Project Management/Special Events
- Volunteer Engagement Program

### Emergency Assistance Department

- Emergency Assistance
- Home Energy Assistance Program (HEAP)
- Percentage of Income Payment Plan Plus (PIPP Plus)
- Summer Crisis Program (SCP)
- Winter Crisis Program (WCP)

### Empowerment Services Department

- Computer Literacy
- Financial Services
- REACH Program
- Re-Entry Work Readiness
- Workforce Development/Employment Plus

### Energy Efficiency Department

- American Electric Power (AEP) Program
- Home Weatherization Assistance Program (HWAP)

## The Mission

To reduce poverty by providing hope-inspiring help and real opportunities for self-sufficiency.

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## The Agenda

IMPACT Community Action is one of 48 Community Action Agencies in Ohio and more than 1,100 nationally that is on the front line in the War on Poverty. IMPACT’s call to action and brand identity center around the “ripple effect” -- the repercussions of an event or situation experienced far beyond its immediate location.

Each year, IMPACT serves more than 20,000 families in Columbus and Franklin County who are at or below 200% of the Federal Poverty Level. Through a variety of programs and services, we work to move families from crisis to stability, from stability to empowerment, and from empowerment to self-sufficiency.

IMPACT focuses its efforts and resources on empowering people to become self-sufficient. The following parable is a common refrain within our organization, “if you give a man a fish, he will eat for a day; but if you teach him how to fish, he will eat for a lifetime.” Through a shared vision and common agenda with our partners, we provide real opportunities that make a collective impact in our community.

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## The Foundation

*“Each time a man stands up for an ideal, or acts to improve the lot of others, or strikes out against injustice, he sends forth a tiny ripple of hope, and crossing each other from a million different centers of energy and daring, those ripples build a current which can sweep down the mightiest walls of oppression and resistance.”*

*- Senator Robert F. Kennedy  
University of Cape Town  
June 6, 1966*

“As CEO, I am always challenging my staff to use their creativity and innovation to meet the personal and interpersonal needs of our customers so that self-development continues far beyond the impact of service. That is what has made us successful in the eyes of the people that we serve.”



## LETTER FROM THE CHIEF EXECUTIVE OFFICER

In 2008 IMPACT Community Action opened its doors to the community with a pledge and a promise to carry out certain principles every day in all that we do. We promised to ensure that our customers are treated with respect at all times and be provided with the best service possible. We promised to be good stewards of the resources that are entrusted to us and make sure they are used for the purpose(s) for which they are intended. We promised to be transparent and to maintain open lines of communication with our customers, partners, funders, and the greater community as a whole.

We promised to champion the effort to uplift this community so that all people have a real opportunity to achieve self-sufficiency. We promised to use the best practices and to provide innovative programs and services that are effective in meeting the needs of our customers in the community; and last but not least, we promised to collaborate with partners who have demonstrated a commitment to creating opportunities for self-sufficiency for Franklin County residents. The commitments we made to Columbus and Franklin County are the foundations that IMPACT Community Action used to construct a “Bridge over Troubled Water” for so many central Ohioans.

As CEO, I am always challenging my staff to use their creativity and innovation to meet the personal and interpersonal needs of our customers so that self-development continues far beyond the impact of service. That is what has made us successful in the eyes of the people that we serve. Having a dedicated staff, coupled with the governance and support of our Board of Directors, has been critical to striving for excellence in our programs and service offerings in order to meet the needs of the community and develop new initiatives to take this agency to greater heights.

As you read through this Annual Report you will learn about the programs, partners, participants and the many results that we accomplished in 2015. You will see the connectivity of each program as it builds bridges from crisis to stability, from stability to empowerment and from empowerment to self-sufficiency. Community Action has made a way out of no way in Columbus for the past 52 years, and our commitment is unwavering. We are the bridge builders and promise keepers who champion the causes of the poor.

Sincerely,

A handwritten signature in black ink that reads "Robert E. Chilton". The signature is written in a cursive, flowing style.

Robert “Bo” Chilton  
Chief Executive Officer

**“What we design today becomes the blueprint for tomorrow’s success in the ongoing War on Poverty. We must never be afraid to build hope, and we must challenge ourselves to remain faithful to our mission and to continue to be a ‘bridge over troubled water’ for our community.”**



## LETTER FROM THE BOARD CHAIR

Building a bridge over troubled water for our customers takes craftsmanship and design as poverty masks itself amongst the working poor. According to an eye-opening report by The Atlantic Magazine, the “Secret Shame of Middle-Class Americans,” nearly half of Americans would have trouble finding \$400 to pay for an emergency. The Federal Reserve Board, who conducted this survey to monitor the financial and economic status of American consumers, reported that when the respondents were asked how they would pay for a \$400 emergency, 47% of the respondents said that they would either cover the expense by borrowing, selling something, or they would not be able to come up with the \$400 at all.

This report highlights a grim reality that Community Action has witnessed for the last 52 years. Financial fragility exists in the middle class as well as in the lower class, and often times, the response to financial hardships is similar among both classes. Community Action understands the plight of the impoverished and the value system of the working poor as we support the transition to self-sufficiency with meaningful programs that stabilize crises, empower citizenship, reduce costs, save money and create opportunities for employment, entrepreneurship and wealth.

As Board Chair, I am very proud of the work that IMPACT has done, and I am encouraged by the work it will do in the days, weeks, months and years to come. IMPACT’s holistic approach to problem solving makes us focus on the future: and its dedicated staff guides our customers to financial stability. Our board is committed IMPACT and its mission: and together we will reduce poverty in Columbus, Franklin County and beyond.

As you turn the pages of this 2015 Annual Report, I encourage you to think about the people who have traveled across one or more bridges over troubled water. Their stories of travail and triumph are testaments to what Community Action is all about. Through innovation and creative solutions, we make dreams a reality for many in our community.

IMPACT Community Action has been a good steward of its resources and has used them to provide hope-inspiring help and real opportunities for self-sufficiency. IMPACT promises great customer service, financial accountability, transparency and advocacy for the poor. What we design today becomes the blueprint for tomorrow’s success in the ongoing War on Poverty. We must never be afraid to build hope, and we must challenge ourselves to remain faithful to our mission and to continue to be a “bridge over troubled water” for our community.

Sincerely,

Cecil Jones, Board Chair  
IMPACT Community Action

# BOARD OF DIRECTORS

## COMMUNITY SECTOR



Ophelia  
Arnold



Melinda  
Collins



Ismenie  
Haile Mariam



Glynis  
Jackson



Pamela D.  
Palmer



Sharyn  
Rigsbee



Gwyn  
Stetler

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Board Vice Chair



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Brian  
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Brandon



Antonia  
Carroll



Marilee  
Chinnici-Zuercher



Bishop Robert  
Keyes



Ashon  
McKenzie



Matt  
Smydo



John  
Tolbert

Board Secretary



Larry Price  
Board Consultant

# 2015 Accomplishments At A Glance

*Our Mission is...*

## *To Reduce Poverty . . .*

- 36,650** pounds of food were distributed to customers in partnership with Mid-Ohio Foodbank and 623 households were served
- 12,953** customers were placed on the PIPP Plus Program
- 8,619** households received utility assistance via the Winter Crisis Program & Summer Crisis Program
- 947** customers received energy efficiency education and energy-saving appliances through the AEP program.
- 797** customers received emergency assistance, including rent/mortgage assistance, bus passes, bereavement assistance, water utility assistance and other household emergency needs
- 451** customers received free income tax preparation services
- 295** households received utility assistance via the Columbia Gas Fuel Fund
- 176** customers were referred to the Furniture Bank of Central Ohio
- 171** dwelling units were weatherized through Home Weatherization Assistance Program
- 20** customers accessed food stamps and/or other local subsidies through the Ohio Benefit Bank Portal

## *. . .by providing hope-inspiring help*

- 578** customers received free medical assistance for breathing-related health conditions, in partnership with The Breathing Association
- 325** customers were actively engaged in open computer lab sessions
- 315** customers successfully completed Computer Literacy courses
- 236** customers graduated from the five-week Workforce Development Employment Plus Program
- 221** customers completed Financial Literacy courses
- 187** customers became gainfully employed
- 103** restored citizens graduated from the three-week Re-Entry Program

## *. . . and real opportunities for self-sufficiency*

- 182** customers saved and purchased a vehicle to go to work, college, or for household emergencies increasing their net worth
- 103** restored citizens were reintegrated into the community, improving public safety with no new offenses
- 94** students of the Columbus City District participated in a 10-week Financial Literacy program to embed personal financial principles and concepts as early as third grade
- 50** customers received one-on-one financial coaching services to establish financial goals and to gain access to personal finance resources

## COMMUNITY OUTREACH AND ENGAGEMENT

In collaboration with The Breathing Association, IMPACT operated the **Mobile Medical Unit (MMU)** to provide free comprehensive health care options to uninsured and under-insured customers. The MMU served approximately 578 customers in partnership with other human service agencies, community organizations and faith-based institutions that serve as host locations throughout Columbus and Franklin County.

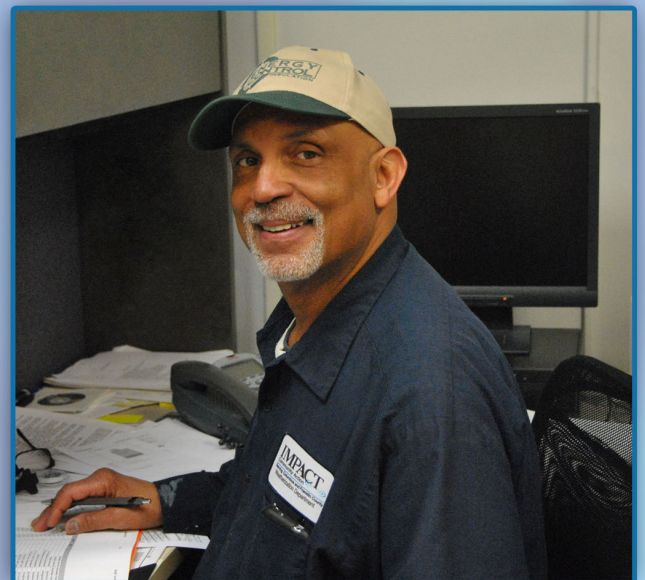
During the 2015 grant year, the MMU leveraged its \$256,743 operating budget to provide more than \$331,378 in fair-market value for the free medical services provided, including medical professional services (40.2%), prescription assistance (36.7%), medical testing and supplies (16.4%) and other services (6.7%).



## ENERGY EFFICIENCY

The **Home Weatherization Assistance Program (HWAP)** provides energy efficiency services such as housing unit inspections, home insulation, air-leak detection and heating system repairs and/or replacements. During the recent HWAP program year (July 1, 2014 through June 30, 2015), 171 dwelling units were provided with home weatherization services.

In collaboration with Ohio Partners for Affordable Energy (OPAE) and American Electric Power (AEP), we offer energy-efficient appliances to help lower home energy costs and to reduce the environmental footprint of single family homes and multi-family units. In 2015, we leveraged \$902,168 through the AEP program to serve 947 households.

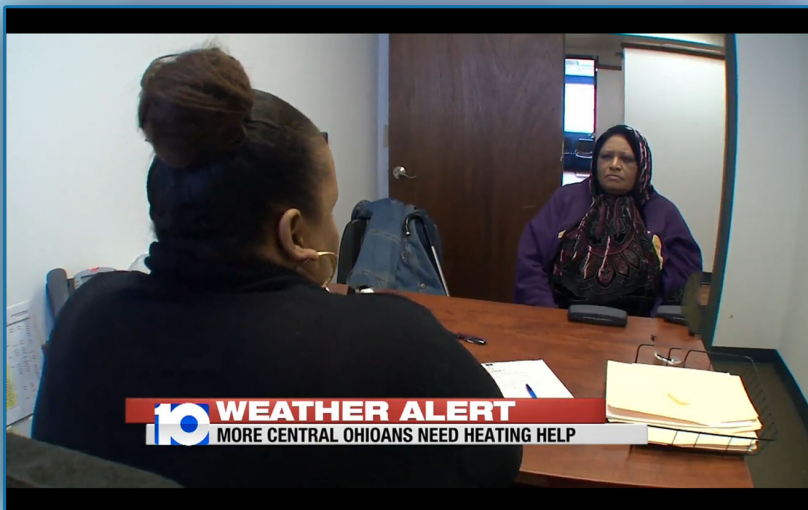




**EMERGENCY ASSISTANCE**

The **Emergency Assistance Program** provides financial and material support on behalf of customers in crisis situations, including homelessness prevention, home furnishings, and critical transportation needs. In 2015, more than \$141,426 was leveraged to help 797 households with transportation assistance, furniture assistance, rental assistance, water utility assistance, state identification assistance and bereavement assistance.

The **Home Energy Assistance Program (HEAP)** helps households prevent energy service disruptions, restore disconnected services, and/or to secure seasonal heating and cooling energy needs through the Winter Crisis and Summer Crisis programs. Through the Percentage of Income Payment Plan (PIPP), which is an extended payment arrangement that requires regulated gas and electric companies to accept payments based on the percentage of household incomes, 11,460 customers, with assistance totaling \$663,029, took control over their home energy expenses in 2015.





## EMPOWERMENT SERVICES

The **R.E.A.C.H. Program (Re-engage, Empower, Affirm, Challenge and Honor)** Youth Program is a new initiative designed for participants ages 16-24.

During this year-long program, which is funded by COWIC and Ohio Means Jobs, more than 60 youth were trained in various learning tracks, including Allied Healthcare, Culinary Arts, Entrepreneurship, Hospitality, and Information Technology.



In collaboration with financial institutions, businesses and community partners, the **Financial Services programs** provide cognitive tools, techniques and behavior strategies to reduce economic dependency, increase household sustainability, and lay the foundation to building personal and communal wealth. At the core of Financial Services is the Money SMART Program, which instructs customers on the importance of adapting sound financial behaviors, including building good credit, learning to budget and creating long-term assets. In 2015, more than 200 participants completed the Money SMART program; which includes group financial workshops and individual appointments for federal benefits and financial coaching.

Additionally, more than 450 participants had their income taxes prepared free of charge through the SMART Tax Prep program; more than 175 individuals acquired a matched savings, Individual Development Account (IDA), or banking asset helping to increase their personal net worth and become banked through the Asset Development Program.

With support from JPMorgan Chase, we were able to integrate financial literacy into our Employment Plus Program. In partnership with the Kids Connect After School Program, Columbus City Schools and Fifth Third Bank's Young Bankers Club, nearly 100 students in grades 3-5 received financial education through the Financial Literacy Experience (F.L.E.X.) program. Woodforest National Bank and PNC Bank were key contributors to our Money SMART Program for Employment Plus.

# *CARMELLA PHILLIPS*

A story of addiction and bitter divorce transforms into one of recovery and empowerment. Carmella Phillips, a single mom with 25 years of administrative experience, found herself spiraling into poverty after successfully completing a long-term residential treatment program for substance abusers. While she found sobriety, she did not know how to obtain the resources or assistance she needed to get back onto her feet.

Carmella turned to IMPACT Community Action in hope of developing her workforce skills through its Employment Plus program; she never expected for IMPACT to turn her entire life around. Between the workforce development training, financial coaching, computer literacy, strategic job-searching techniques, and business clothing support, Carmella became inspired, uplifted, and empowered.

Carmella graduated in Class 55 of the Employment Plus program. After reading “The Art of War” in class, she knew she had to choose her battle, plan her attack, and apply strategic techniques to her enemy to be successful; in her case, her enemy was finding employment. As she was searching for employment, she learned that IMPACT was hiring. She imagined how wonderful it would be if she could help others the same way IMPACT helped her. In March 2014, Carmella applied every technique she learned in class and was hired part-time at IMPACT as an Emergency Assistance Representative.

She was determined to be the best employee she could be, taking advantage of training opportunities IMPACT offers its staff, including webinars, workshops, seminars, etc. She was so happy to have this opportunity and worked this job as if it was her last. After 10 months, she was offered a full-time position. While she had a few more barriers to her self-sufficiency, she was slowly finding a way out of poverty. Through her hard work and determination, she was soon promoted to provide case management support for Empowerment Services, a position she still holds today.

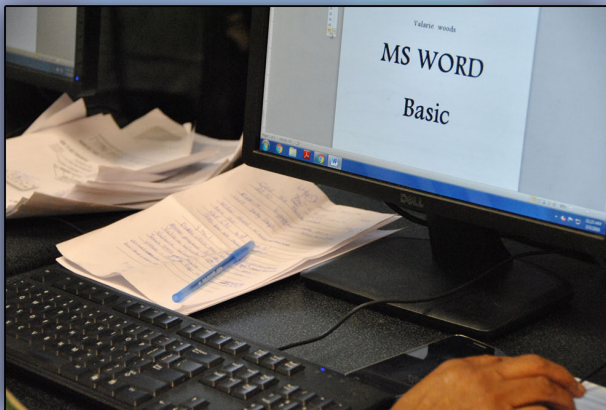
“IMPACT gives second chances. I’ve seen it and I am a part of it. I pray for this organization. IMPACT believes in its results so much that it will hire people from their programs and help them to make a difference. I am a living advertisement for Empowerment Services. I tell the future Employment Plus class members that Employment Plus is an opportunity to recapture their lives and to fulfill their dreams. When people come through our doors, we don’t see problems, we see potential; and I am so glad that IMPACT saw potential in me!”

- Carmella Phillips



## EMPOWERMENT SERVICES

The **Computer Literacy Program** provides basic and intermediate training in computer operations through hands-on repetition, online tutorials, and individualized instruction in a small classroom setting. Computer Literacy is a pre-requisite for participants in the Workforce Development/Employment Plus Work Readiness program. Additionally, computer literacy classes are offered to the public through the Community Services Block Grant. In 2015, more than 315 participants, including more than 64 restored citizens and 151 students over the age of 50, successfully completed various computer literacy courses.



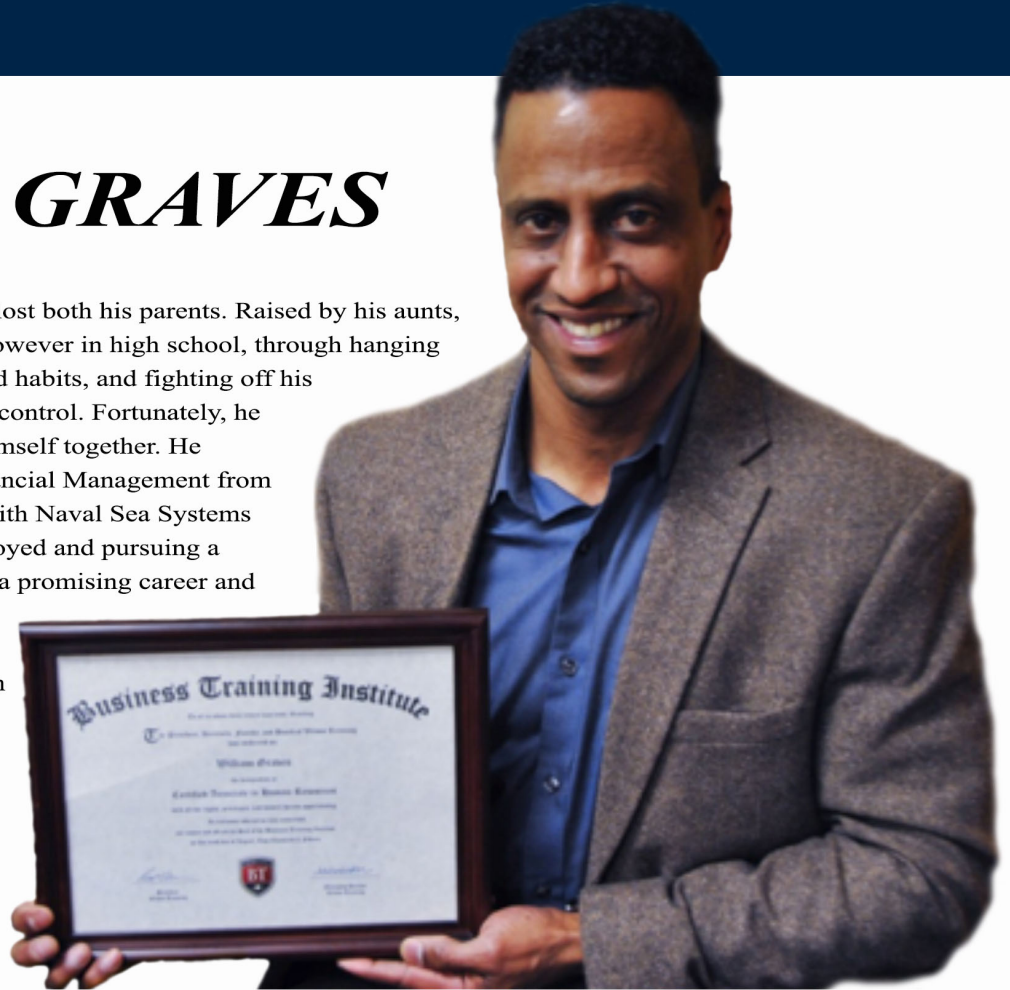
The **Workforce Development/Employment Plus Program** uses nationally-recognized curricula, *PBS Literacy Link Workplace Essentials* and *Equipped for the Future*, to provide cutting-edge training to assist dislocated and disadvantaged workers to secure and maintain employment. This accelerated five-week program includes computer literacy, résumé writing, mock interviewing, interpersonal development, academic course work, and financial literacy. In 2015, more than 236 participants completed this program and more than 187 obtained employment, earning an average starting wage of \$9.54 per hour.



# *WILLIAM GRAVES*

At only five years old, William Graves lost both his parents. Raised by his aunts, he lived a relatively good childhood. However in high school, through hanging around the wrong crowd, picking up bad habits, and fighting off his demons, his life quickly spiraled out of control. Fortunately, he took a step back and was able to pull himself together. He obtained a G.E.D, earned a B.A. in Financial Management from Morehouse College, and landed a job with Naval Sea Systems Command in Arlington, Virginia. Employed and pursuing a Master's degree part time, William had a promising career and was on track to achieve his goals.

Over the years, he developed depression and the demons he fought so hard to overcome returned, but much fiercer than before. After a series of bad decisions, losing his job, exhausting his finances and burning all of his bridges, he caught a case that sent him to the Arizona Department of Corrections for 11 long years.



Despite the chaos, the setbacks, and the mayhem, prison did not break William. Instead, he found peace and purpose. Within the confines of prison, he was able to break free from his depression and truly overcome his demons. With just the clothes on his back and the cash he earned in prison, he was paroled on Valentine's Day in 2014. He was committed to make the most of any opportunity that came his way, but no one would give him a chance, until he returned to Columbus and found IMPACT Community Action.

Looking to make the most of his second chance, he enrolled in IMPACT's Re-Entry Program, where he learned to draw from his individual life experiences to embrace his potential and reconnect with his family and friends. Soon after he graduated the Re-Entry Program, he enrolled in IMPACT's Employment Plus Program, where he learned applicable workforce skills and developed a new level of confidence to expand and grow.

After he successfully graduated, William was accepted into the Restoration Academy, an organization that assists restored citizens with job training and internships. Eventually, William would land a six month internship with IMPACT in the Human Resources Department. Committed and focused, he pursued a Certification in Human Resources through the Business Training Institute and later that year, he was hired full-time at IMPACT as a Human Resources Assistant.

"I am still expanding and pushing forward, still setting goals and dreaming; and I am committed to making it all a reality. Along the way, I like to share my story and gratitude with the hopes of motivating and helping as many others as possible. I have spoken to graduates of IMPACT's Re-Entry and Employment Plus classes. I encourage them to not let their past or anyone to prevent them from setting goals and having dreams, big dreams, and making them a reality. I believe in hard work and the benefits of hard work. I remind them that there will be obstacles and times of doubt; but to push through and overcome."

- William Graves

## EMPOWERMENT SERVICES

The **Re-Entry Work Readiness Program** employs a holistic approach and uses tailored curricula, including *Mis-Socialization of Men and Women*, *Love Notes: Establishing and Maintaining Healthy Relationships*, and *Social Skills* (which is a gender-neutral adaptation of the *Thinking For A Change* curriculum) to help restored citizens who are within one year of release, build emotional intelligence, transferable skills and self-esteem through introspection, course work and group dynamics. In 2015, 103 restored citizens completed this program successfully and only 8 recidivated, for an 8% recidivism rate that surpassed the State average (27%) and the national average (44%).



The Metropolitan Community Services - TOUCH (MCS-TOUCH) Grant, in partnership with the Department of Labor (DOL) and IMPACT Community Action, is designed to provide re-entry participants with training and case management support in crisis situations. The MCS-TOUCH program provides access to training and development, certification preparation and costs, resources for sustainability of self-sufficiency, as well as access to livable wage employment opportunities.

The overall goal of this partnership is to provide recently incarcerated individuals with services following their release from correctional institutions, but while they are in transitional housing, in order to remove barriers to employment and/or to reduce potential recidivism rates. During this year-long grant period, IMPACT will enroll 30 individuals into its Re-Entry Work-Readiness and/or Workforce Development/Employment Plus programs, and will provide access to Case Management services.



The 4<sup>th</sup> Annual Ripple of Hope Awards Luncheon was made possible by the generous support of our sponsors.

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Larry Price & Associates  
Anita Maldonado, Ph.D.  
Jon Moorehead

Sue E. Petersen  
Refuge Temple Church  
Gwyn and Gary Stetler  
Teltron Design Group  
Marcia K. White  
Kellye and Kendall Wright

## COLLECTIVE IMPACT/SPECIAL EVENTS



### Fresh Produce Giveaway

In partnership with the Mid-Ohio Foodbank, IMPACT distributed more than 36,650 pounds of food during four Fresh Produce Giveaways in July, August, September and October. Approximately 19,611 pounds of vegetables, 15,128 pounds of fruits, 1,755 pounds of baked goods and 162 pounds of meats were distributed to nearly 1,250 families and individuals who participated in the four Fresh Produce Giveaway events.

### Hope For The Holidays

In partnership with Kroger Store #966, IMPACT hosted two “Hope for the Holidays” events during the Thanksgiving and Christmas holidays. Approximately six hundred families who were served by IMPACT’s Empowerment Services and Emergency Assistance programs were provided wholesome holiday meals that featured an oven roasted turkey or a spiral sliced ham, side dishes, dessert and a beverages. The families served were at or below 125% of the Federal Poverty Level, which equated to a maximum annual household income of \$30,313 for a family of four or \$14,713 for a single individual. Joining IMPACT CEO “Bo” Chilton (right) is Kroger store manager Troy Glover.

### Warm For The Holidays

With outside temperatures dipping below 20 degrees, IMPACT Community Action and Walmart Store #3447 (shown in group photo) partnered during the Christmas holiday season to help 150 Central Ohio families stay warm during the winter. These 150 families who were served through IMPACT’s Empowerment Services Department were provided “stay warm” packages that included blankets, thermal underwear, socks, hats, gloves and vouchers for winter coats for family members. Walmart Associates delivered the items via semi-truck and helped IMPACT staff prep its temporary distribution center for the special holiday giveaway program.

### Enchanted Care Learning Center Donation

Enchanted Care Learning Center and Kids’ Campus in Westerville made an IMPACT during the holiday season! The learning center donated much needed hats, gloves and socks for families served by IMPACT Community Action. Placing the donated items on IMPACT’s Christmas tree are Ms. Tara A. Clark, Assistant Principal of Westerville Enchanted Care Learning Center and Kids’ Campus (center), Dr. Anita Maldonado, Chief Operating Officer at IMPACT (right), and Ms. Annette Hudson, Director of Emergency Assistance at IMPACT (left). Parents with small children were able to take the donated items from the tree to help ensure that their children were protected from the cold.



## INDEPENDENT AUDITORS' REPORT

To the Board of Directors of  
IMPACT Community Action  
Columbus, Ohio

### **Report on the Financial Statements**

We have audited the accompanying financial statements of IMPACT Community Action ( a nonprofit organization), which comprise the statements of financial position as of December 31, 2015 and 2014, and the related statements of activities, functional expenses and cash flows for the years then ended, and the related notes to the financial statements.

### **Management's Responsibility for the Financial Statements**

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

### **Auditor's Responsibility**

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

-1-



**INDEPENDENT AUDITORS' REPORT**  
**(Continued)**

**Opinion**

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of IMPACT Community Action as of December 31, 2015 and 2014, and the changes in its net assets and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

***Other Matters***

*Other Information*

Our audit was conducted for the purpose of forming an opinion on the financial statements as a whole. The accompanying schedule of expenditures of federal awards, as required by Title 2 U.S. Code of Federal Regulations (CFR) Part 200, *Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards*, is presented for purposes of additional analysis and is not a required part of the financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the financial statements. The information has been subjected to the auditing procedures applied in the audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements or to the financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated, in all material respects, in relation to the financial statements as a whole.

**Other Reporting Required by Government Auditing Standards**

In accordance with *Government Auditing Standards*, we have also issued our report dated April 19, 2016, on our consideration of IMPACT Community Action's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the IMPACT Community Action's internal control over financial reporting and compliance.

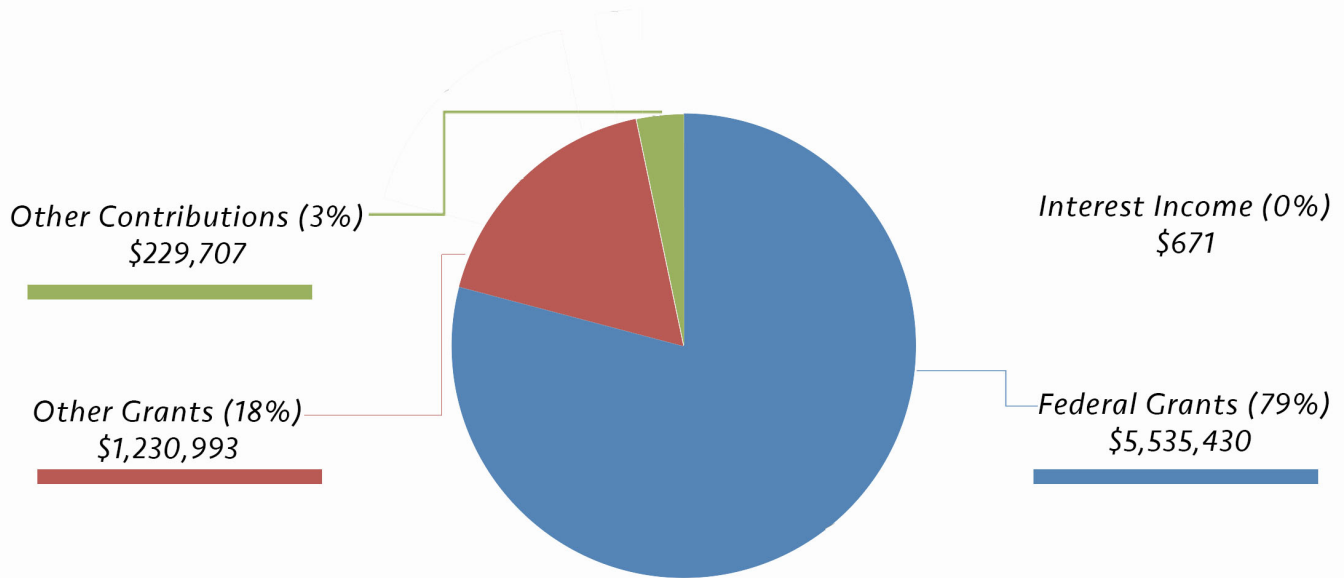
*Hemphill Wright & Associates, Inc.*

Westerville, Ohio  
April 19, 2016

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# \$6,996,801

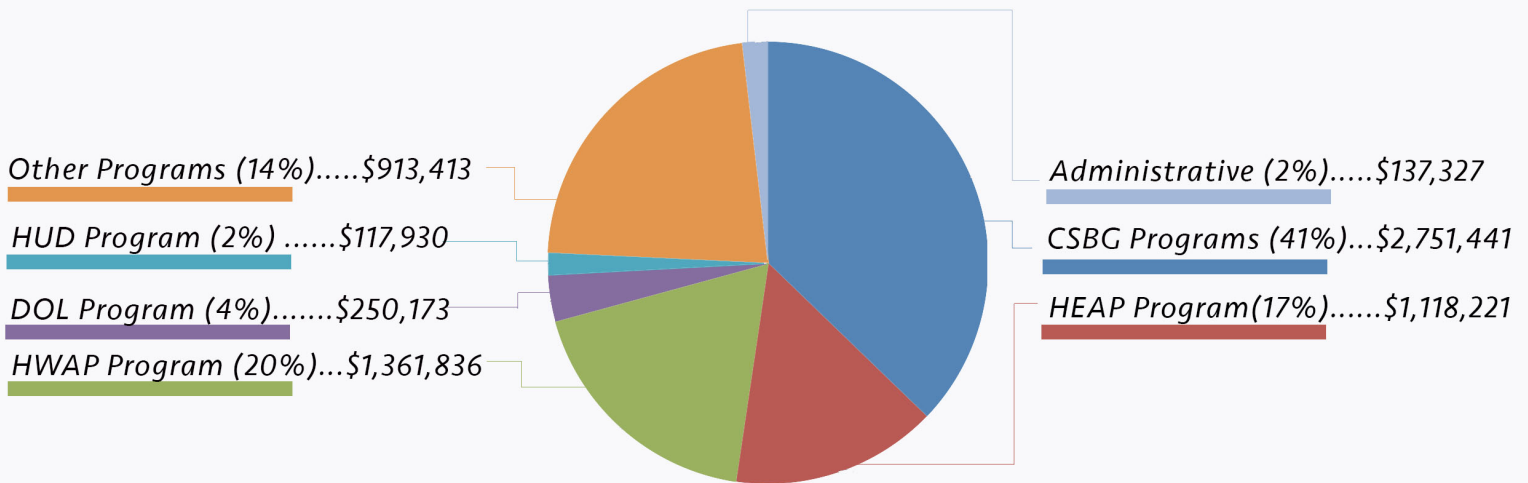


- The Ohio Development Services Agency, Office of Community Assistance, passes through federal funds for the Community Services Block Grant (CSBG), Home Energy Assistance Program (HEAP), and Home Weatherization Assistance Program (HWAP). These federal funds are provided by Health and Human Services and the Department of Energy.
- Federal funds from the Department of Labor (DOL) and Housing and Urban Development (HUD) were passed through by Metropolitan Community Services – TOUCH and Urban Strategies, respectively.
- Other grants include funding from American Electric Power, the City of Columbus, JPMorgan Chase, Mid-Ohio Regional Planning Corporation, and Bank of America.
- Other contributions include individual and corporate donations; United Way designated contributions, proceeds from the Ripple of Hope Awards Luncheon, and various other fundraising initiatives.

consecutive unmodified audit opinion for the 2015 year.

# Total Expenses 2015

## \$6,650,341



- CSBG Programs include: Financial Literacy, Computer Literacy, Emergency Services, Workforce Development, and Re-Entry Programs (41%).
- HEAP Program provides Home Energy Assistance (17%).
- HWAP Program provides Home Weatherization Services (20%).
- DOL Program provides Training to Work Program (4%).
- HUD Program Choice Neighborhoods Program services (2%).
- Other Programs (14%) include: AEP grant for energy conservation program, COWIC grant for work force development, JPMorgan Chase grant for workforce development, JPMorgan Chase grant for financial integration, City of Columbus grant for workforce development, MORPC grant for weatherization services, and Bank of America program for financial integration into Workforce Development.

us and we will make sure they are used for the purpose they are intended.